Bupa

PROVIDER CLAIMS JOURNEY

The claim form and invoices are received at Bupa International

The claim and accounts are scanned and indexed onto our system

The claim is validated against the pre-authorisation given and the benefits purchased

In some cases we may require further information from you. We will contact you directly to discuss what information we require to process the claim effectively

If the claim is approved then it is processed in real time

Once the claim has been paid a claims statement is produced and sent to you for your records